



Quality Policy.

Shades Technics – Quality by Design.

As a leading supplier to the automotive industry the objective of Shades Technics is to achieve long-term profitability by providing products and services that at minimum match but ideally exceed the requirements and/or satisfaction of our customers.

Our slogan "Quality by Design" means that Quality and serviceability is already built into the product in its conception stages. This is also true for all functions throughout our organisation. Every function or task in the organisation is performed with the aim of achieving the best possible result within agreed constraints.

Shades Technics' culture is one of continual improvement and our quality management system operated in accordance within ISO 9001:2008 provides the framework for establishing and reviewing quality objectives.

The management team is committed to creating a quality focused culture by investing in new technology and providing the necessary training to develop the skills of our staff to enable us to deliver the highest quality products and services to our customers. The expectation to continue this ethos is reaffirmed during the induction process before commencement of work and ongoing throughout employment. Staff are actively encouraged to review their working practices and suggest methods for improvement and innovation. In addition, all relevant processes are reviewed on a regular basis and improvements implemented where salient and practical by management.

Implementation of this policy is the responsibility of every member of staff, starting with the Managing Director who takes policy decisions, which enable the correct action to be implemented throughout the company.

The quality policy is communicated to everyone working for Shades-Technics and is reviewed regularly for ongoing suitability.

L.S.G. Merhemitch
Managing Director
01/05/2010